



7400 W. Exp 83
Mission, Tx 78572
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Other important information:

- Service connection may occur within 1 to 3 days of schedule. Water may be provided as soon as the next working day.
- Customers are responsible for payment of all services provided from when the meter is installed.
- Service charges start from the time water services are available and are not prorated.
_____ **(please initial)**
- Service charges are billed regardless of consumption and are not prorated.
- When vacating the premises, customers are required to inform MUD#1 either in writing or in person.
- Customers are responsible for all bills until account is closed.
- Should you have questions about your billing, please contact MUD#1 *immediately*.
- If you fail to receive a billing, please contact MUD#1. Failure to receive a bill does not relieve Customers of the obligation to make payment.
- Please ensure that all water fixtures are shut off prior to meter reconnection.
- MUD#1 is not responsible for water damages, flooding and excessive charges due to unsecured faucets upon reconnection
- Please insure that a private line, the closer to the meter the better to control private side leaks. MUD#1 is not responsible for leaks on the private side.
- It is the *responsibility of the customer* to insure that the meter is accessible. Please keep the area clear of any obstructions.

Note: After no usage on meter after a period of more than 5 months, and no minimum payment is made, will result in the removal of meter and installation/connection fees will have to be paid again. _____ **(please initial)**

TCEQ FEE:

A rate of 0.005 % is applied to the basic water and sewer service charges. This Fee is required to be collected by Texas Commission on Environmental Quality.

Please direct all billing inquires and complaints to our office. You may visit our office located at the address provided above M-F 8am- 5pm.